- H. Conduct regular key inventories and maintain appropriate records.
- I. Administer lockout and loaner key policy.
- J. Assist the Hall Director, Coordinator of Operations, Business Operations & Facility Services, and Assistant Director for Student Staffing & Training with other tasks and duties as assigned.

II. Supervision of Front Desk Operations

- A. Order and maintain desk supplies.
- B. Organize and maintain all desk logs.
- C. Develop and implement appropriate policies and procedures for desk and mailroom.
- D. Supervise Desk Receptionists and Mail Clerks. Schedule, maintain employee records, train, evaluate, and hire desk staff.
- E. Provide input and assist as needed with visitation programs.

III. Building Responsibilities

- A. Actively build staff team among DRs, RAs, and professional staff.
- B. Attend all in-hall, team, and Manager staff meetings.
- C. Consult with Hall Director on a regular basis.
- D. Assist Hall Director with Opening and Closing procedures.

IV. Departmental Responsibilities

- A. Participate in weekly manager staff meetings Wednesdays at Noon.
- B. Interpret and enforce University and Residence Life policies.